**Access Starts Online**

Accessibility at SuperReturn Private Credit Asia 2025

1. **Introduction**

We welcome everyone to our SuperReturnevents and SuperReturn Private Credit Asia aims to ensure that our event is available to all who want to attend. We are completing ongoing work to ensure that we remove barriers, so that our venues and events can be accessible to as many people as possible.

1. **Contact Details**

Please contact [Louiza](mailto:louiza.charalambous@informa.com)if you have any access requirements. She is managing the event and will be happy to assist you.

1. **Venue Description**

**JW Marriott Hong Kong is located off a main road and has a taxi rank outside. There is** step free access to the building and to the conference itself. **The main conference area is based on Level 3. Meeting rooms are based on Level LG and meeting suites on Level 30. Lifts are available.** The venue has 9 accessible hotel rooms.

1. **Bookable Access Facilities + How To Apply**

For more information about the physical features of the JW Marriott’s accessible rooms, common areas or special services relating to a specific disability, please call the hotel on +852 –28108366 or email [jwmarriott.hk@marriotthotels.com](mailto:jwmarriott.hk@marriotthotels.com).

1. **Arrival Guide**

There is step free access to the building and conference area. There are disabled car park spaces onsite which are of no extra charge. The **venue is wheelchair accessible and there are visual alarms in all public hallways. There is direct access to the Admiralty MTR Subway Station.**

1. **Toilets**

There are accessible toilets throughout the hotel. In the conference area on Level 3, there are accessible toilets opposite Salon 1. Do ask a member of staff if you require any assistance.

1. **Personal Assistant Tickets**

We offer Personal Assistant tickets for attendees who require assistance, at no additional cost. You will need to have purchased a pass for the event before you can apply for a Personal Assistant ticket. Please email [Louiza](mailto:louiza.charalambous@informa.com)with your supporting documentation and event pass booking information.

Please make sure you provide one of the below documentations to support your PA request:

• Copy of DLA, PIP or Adult Disability Payment entitlement letter

• Evidence of registered severely sight impaired (blind)

• CredAbility Access Card (with +1 icon)

• Copy of Attendance Allowance letter

• Recognised Assistance Dog ID card

• A current and valid blue badge

• Any other relevant documentation

1. **Assistance Dogs**

Service animals are welcome in the hotel venue. Assistance dogs can be catered for with bowls of water.