



SAFETY GUIDE

The InterContinental Miami is equipped with a 24-hour automatic, audible and visual Fire Alarm/Sprinkler and Emergency Voice Evacuation System.

The following recommendations are not all-inclusive. The particulars of each situation will dictate the actions that should be taken.

For your safety, we recommend you familiarize yourself with the following:

- Emergency Procedures listed on the back of your guestroom door
- Nearest exit (s)
- Location of the nearest fire alarm pull station/box
- Location of the nearest fire extinguisher
- Location of the nearest telephone (**House phones located in common areas of the hotel automatically dial the hotel operator**)

Automated external defibrillator AEDs

The hotel has (3) AEDs on site, (1) located on the 2nd floor, (1) on the Lobby Level and (1) in the Fitness Center in mySpa

To report a FIRE/EXPLOSION OR SMOKE:

If you are in your guestroom...

- Stay calm
- Activate the nearest fire alarm pull station/box, if safe to do so.
- If safe to do so, from your guestroom, dial **55** for the Hotel Operator or **911 from your room phone or 911** from your cell phone. Give your name, location of the incident and a description of what is happening.
- Proceed to your guestroom door and follow the Emergency Procedures listed on the back of the door.

If you are in other areas of the Hotel...

- Stay calm
- Activate the nearest fire alarm pull station/box, if safe to do so.
- If safe to do so, call the Hotel Operator from the nearest phone or **911** from your cell phone and give your name, location of the incident and a description of what is happening.
- If safe to do so, proceed to the nearest fire exit and leave the building.



FIRE ALARM SOUNDING AND FIRE STROBE LIGHTS FLASHING:

If you are in your guestroom...

- Stay calm
- Proceed to your guestroom door and follow the Emergency Procedures listed on the back of the door.
- Stand and listen for instructions over the Hotel public address system.
- If it unsafe to exit your room due to smoke or fire stay in your room.
- Fill the bath with water (do not get into it - it is for firefighting)
- Wet some sheets or towels, and stuff the cracks of your door to keep out the smoke. With your ice-bucket, bail the water from the bath onto the door to keep it cool.
- Feel the walls: if they are hot, bail water onto them too.
- Keep it wet; keep everything wet.
- Place a wet towel tied around your nose and mouth to act as an effective filter with bottom triangle corner in your mouth.
- If you swing a wet towel around the room, it will help clear the smoke

If you are in other areas of the Hotel...

- Stay calm
- Know the location of the nearest fire exit.
- Stand and listen for instructions over the Hotel public address system.

UNATTENDED PACKAGE/LUGGAGE:

- If you discover/suspect an unattended package/luggage. **DO NOT TOUCH IT!**
- Report it to the Security Department via the Hotel Operator.
- Follow the directions/instructions of our Security Personnel.
- ANTHRAX – If you receive a letter or package containing a note that says it contains anthrax and you believe that you have been exposed to anthrax or any other chemical, lay down the package being careful not to further release or spread any substance. Wash your hands and face immediately with soap and water and call the Hotel operator from the nearest phone.

BIOLOGICAL/ CHEMICAL INCIDENT:

In the event of a Biological/Chemical Incident (BCI) public health officials may not immediately be able to provide information on how to respond. The decision to stay within your current location or to evacuate the building within which you reside will depend on the type of substance used and the location of the event. Stay tuned to TV, radio and possible broadcasts via the Hotel Operator or Emergency Services by calling **9 1 1 from your room phone or 9 1 1 from your cell phone.**



IMPORTANT PHONE NUMBERS:

Poison Control	1-800-222-1222
Report Attacks FBI Hotline	1-866-483-5137
State of Florida Emergency Information Line	1-800-342-3557
City of Miami Police (Non-Emergency)	305-579-6111
City of Miami Emergency/Police/Fire/Rescue	9 911
Miami-Dade County Office of Emergency Management	305-468-5400
Jackson Memorial Hospital	305-585-1111
Mercy Hospital	305-854-4400
Miami Children's Hospital	305-666-6511
Cedars Hospital	305-325-5511
House Doctor: Office	305-891-8041
Cellular	305-794-3278
Pager	305-543-3242

The above information and recommendations have been compiled from sources believed to be reliable and represent the best current opinion on the subject. There is no warranty, guarantee or representation as to the absolute correctness or sufficiency of any representation contained herein. It must not be assumed that all acceptable safety measures are contained in this publication, or that other additional measures may not be required under particular or exceptional conditions or circumstances.